

Committee :	Standards Committee
Date :	10 July 2017
Title :	Local Resolution Procedure for Town and Community Councils
Author :	Monitoring Officer
Purpose :	For Consideration

Summary

1. The most recent Ombudsman's guidance on the Code of Conduct for Town and Community Councils (July 2016) encourages the use of local resolution for low level complaints. The County Council has already adopted a local protocol. That procedure would not have been appropriate for Town and Community Councils and until now there was no suitable precedent for them to adopt.
2. One Voice Wales have now produced a protocol. It is relatively simple in nature, which would make it easier to use and/or adapt to local circumstances. The procedure will only work when both parties try and make it work and the same is true with Gwynedd's own Local Resolution Process. Failure to co-operate might therefore be factor in favour of referral to the Ombudsman for Formal Investigation.

Recommendation

That the Committee endorses the One Voice Wales Local Resolution Process and encourages its adoption by Town and Community Councils.